

TRI MET trimet.org



Community Engagement

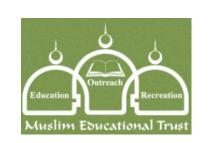
Community Outreach

Reimagine Public Safety

Forward Together/Fare Increase Proposal



























2023 Highlights



- Building and strengthening relationships with community partners
- Enhancing two-way communication and transparency
- Facilitating conversations with communities
- Capture feedback
- Inform service changes, enhancements, transit initiatives and projects
- Promoting genuine civic participation

Over 25,000 people
95 Events









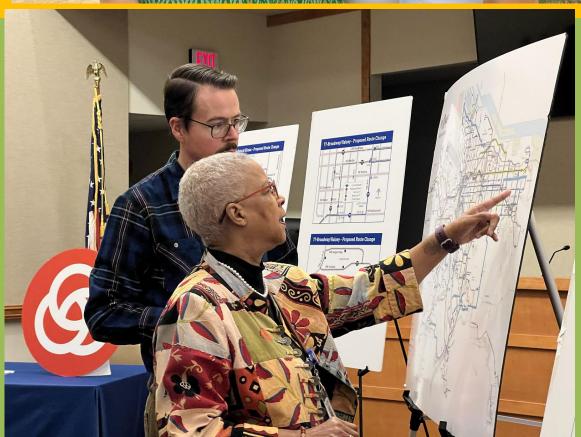












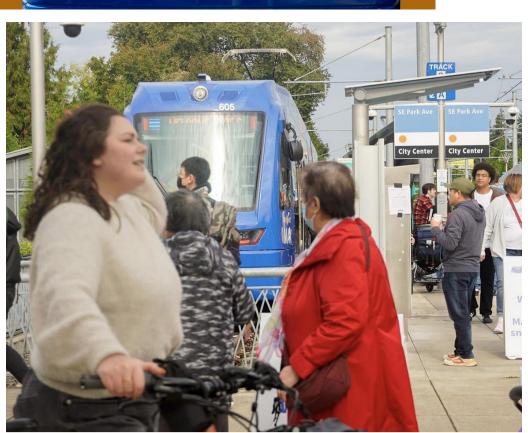




Riders Club



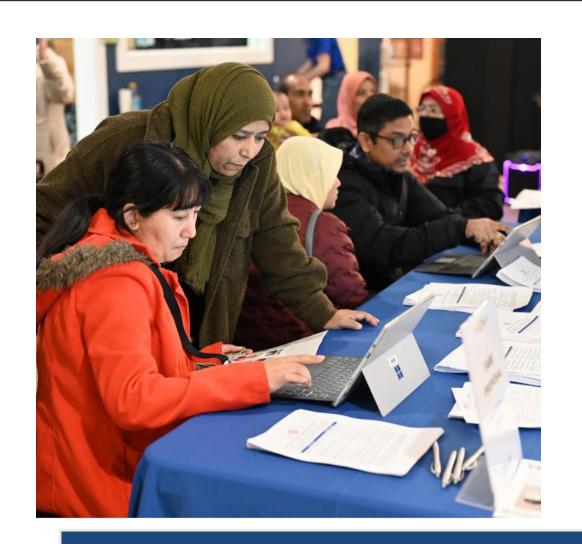












Engagement





Open Houses

- In-person
 - One per Board district
 - Multilingual
- Online
 - English; Spanish

Multicultural Outreach

- Partners convene LEP communities
 - Host; recruit participants; provide incentives
 - Facilitate in language of specific community





Direct Outcomes

- Registration Events
 - 16 events
- Distribution of Hop Cards to riders
 - Over 1000 cards
- Sponsorships
 - Over \$5k in donated fare



Bilingual Communication



Plus: Arabic, Ukrainian, Tagalog, Japanese, Khmer, Persian/Farsi, Thai



A Look Ahead - 2024

In Partnership with Multicultural Outreach Partners

- Outreach and Registrations events (Top 12 Safe Harbor Languages)
- Host Events December 2023 through Early 2024
- Continue to distribute cards to riders paying with cash

Meeting People Where they are

- Attend community events throughout the 7 Board Districts
- Meeting with CBO's in person
- Being present in community conversations (Neighborhood Associations,
 - **Community Participation Organizations etc.)**





Thankyou!